NEED HELP WITH HEATING AND/OR ELECTRIC BILLS?
YOU CAN NOW **APPLY ONLINE** FOR

- HEAP (Home Energy Assistance Program) and
- USF (Universal Service Fund)
- Online is the most efficient and timely way to apply

Instructions for applying online October 1, 2026 or later

You can apply or recertify for Home Energy Assistance(HEA) and Universal Service Fund(USF) benefits by going online to DCAid portal at **http://dcaid.dca.nj.gov/en-US/**

Important Login Information

- Please be sure to remember your login details, as you'll need them to access the portal.

Please make sure you have all required documents saved in your device before applying. You won't be able to submit your application if any of these documents are missing:

- **Social security cards for everyone in your household**
- **Proof of four consecutive weeks of income for all household members 18 and over.**
  - (Income includes, but is not limited to, employment pay stubs, unemployment, social security, SSI, pension, business income, rental income, food stamps, TANF, or zero-income statement)
- **Proof of residence:**
  - If you own your home: a copy of the current mortgage statement, tax bill, or deed.
  - If you rent: A copy of your current lease or letter from your landlord/tenant verification form.
- **Current utility bill:**
  A copy of your most recent utility bill for gas and/or electric. Please provide the full first page of the bill as we cannot accept bill stubs.

If you have moved to a new address since you last applied for assistance, you must submit a NEW USF/HEA application (not a recertification).

Complete the following steps:

1. Sign in if you have an account/ create one if you don't have an account

2. Complete Program Qualifications

If you received benefits for 2025-2026 season you will be asked to verify your SSN and date of birth. Then your data will automatically populate the application.

4. Input required information

Review & submit required information & required documentation within 60 days.

5. Submit your application. Don't wait.

Be sure to click ***submit*** to finalize your application. You'll receive a confirmation once your application has been submitted. ***CHECK YOUR SPAM FILE for emails from*** ***USFHEA-application@dca.nj.gov.*** If you need to submit additional documents please DO NOT REPLY to that email – instead send additional documents to: ***HEAdocs@housingall.org***
>>**Please note and reference your application number (*UAP--#######*) in any inquiries.**

Make sure to select the **Affordable Housing Alliance/AHA** as your agency so we are able to review your application. Should you need additional supporting information from other NJ agencies or forms to complete the application, please click here Link to Agencies and Forms for Applications

******SEE OTHER SIDE *******

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FY2027 PROGRAM INCOME LIMIT
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)
AND
THE UNIVERSAL SERVICE FUND (USF)
(60% State Median Income)

Household Size	Monthly Income	Annual Income
1	$4,273	$51,273
2	$5,587	$67,049
3	$6,902	$82,825
4	$8,217	$98,602
5	$9,532	$114,378
6	$10,846	$130,154
7	$11,093	$133,112
8	$11,339	$136,070
9	$11,586	$139,028
10	$11,832	$141,986
11	$12,079	$144,944
12	$12,325	$147,903

Household members greater than 12 - Please add $246 for each additional member for monthly income limit.

AFFORDABLE HOUSING ALLIANCE
Client Hours: Mon, Wed, Fri 9:00 AM - 4:00 PM
Phone: (732) 389-2958 Press 2 for Utility Assistance

Neptune
3535 Route 66, Building 4
Neptune, NJ 07753
Document Drop Off Lobby
Weekdays 9am-4pm
Fax: 732-922-0726

Eatontown
59 Broad Street
Eatontown, NJ 07724
Front Door Drop Box 24/7
Fax: 732-440-4765

******SEE OTHER SIDE *******

8.26.2026